

AGENDA

AD HOC on Homelessness & Solutions AGENDA FOR APRIL 25, 2023 AT 3:30 PM



Lansing City Hall, City Council Conference Room
124 W. Michigan Avenue, 10th Floor

To provide input or ask questions on any item that is listed on the agenda,
members of the public may contact the City Council at city.council@lansingmi.gov or (517) 483-4177 prior to the meeting.
view on: <https://www.youtube.com/@lansingcitycouncil4446/streams>

Council Member Brown, Chairperson

Council Member Hussain, Vice Chairperson

Council Member Spitzley, Member

1. **Call to Order**
2. **Roll Call**
3. **Minutes**
 - A. March 28, 2023
 - B. April 11, 2023
4. **Presentations:**
 - C. Refugee Development Center; Erika Brown-Binion, Executive Director
 - D. Disability Network; Mark Pierce, Executive Director
5. **Discussion/Action:**
6. **Public Comment on Agenda Items (Up to 2 Minutes)**
7. **Other**
8. **Adjourn**

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MINUTES
Ad Hoc on Homelessness & Solutions
Tuesday, March 28, 2023 @ 3:30 p.m.
City Council Conference Room, 10th Floor City Hall

CALL TO ORDER

Council Member Brown called the meeting to order at 3:30pm

PRESENT

Council Member Jeffrey Brown, Chair
Council Member Adam Hussain, Vice Chair - excused
Council Member Patricia Spitzley, Member

OTHERS PRESENT

Renee Richmond, Council Staff
Lisa Hagen-Lawrence, OCA
Dr. Adenike Shoyinka, Medical Health Officer ICHC
Kris Drake, Executive Director, ICHC
Roselyn Williams
Marcy Doozan
Cheryl Campbell
Sara Fase
Shelia & Steve Antes
Chrstopher
Mike Karl
Greg Pratt
Tesha Reeves
Judge Cynthia Ward, 54A District Court
Ulices Rosa, 54A District Court
Michael Lynn
Farhan Sheikh-Omar
Kyle Richard
Jody Washington
Linda Appling
Gail Sawyer
Schnika McKissic
Sherri Davio
Linda Karl
Belinda Fitzpatrick
Jeffrey Filip

MINUTES

MOTION BY COUNCIL MEMBER SPITZLEY TO APPROVE THE MINUTES OF MARCH 14, 2023, AS PRESENTED. MOTION CARRIED 2-0.

PRESENTATIONS

Ingham Community Health Centers

Dr. Shoyinka acknowledged the great turnout from the public, introducing herself she is the Chief Medical Officer for Ingham County and they are a federal health center and department that gives them the opportunity to provide a range of services up to primary care. ICHC is essentially a comprehensive primary care and can provide other care as needed, created patient center so providers can give and overcome barriers. They have 11 sites throughout Lansing with one dedicated to those experiencing homelessness under 330H program that provides federal grants, and others with Behavioral Health Services, Substance Abuse, General Health, and Nursing Services within Holy Cross. Adding the Community Health workers are the main connection to those that walk in, once they do they get a housing assessment, and whether they need food, vouchers, legal resources, clothing, etc. Councilmember Brown asked that she talks about Holy Cross is that their facility, she stated no, they are just located in the building and just lease space. Councilmember Spitzley asked out of the 11 sites where are they located. Mr. Drake indicated all 11 are throughout the Greater Lansing area, some free standing and some in schools like Eastern, Sexton, Pattengill, Gardner, and Everett. Willow Community Health Center on Pennsylvania, the one at Holy Cross, Birch Community Center on Jolly, and the Human Services Building holds the Women's Health Center, they also have a mobile dental service.

Councilmember Brown asked if the New Hope Health Center at Holy Cross is only accessible by those at Holy Cross, Mr. Drake responded no those who identify as homeless can access any location. Councilmember Spitzley stated for the ones located in the schools she is worried about accessibility but sounds like they are off major bus lines, Mr. Drake confirmed and they offer vouchers as well. Councilmember Brown asked about any other organizations besides those mentioned that they are partnering with. Dr. Shoyinka restated there are 15 of the 330h federal funded to specifically provide services, there are other free clinics that they've partnered with in the past but were dismantled during the Pandemic. He continued Spartan Street Medicine included vaccinations, minor wound care and referrals to the ER when needed.

Councilmember Brown asked they had a number on how many homeless, Dr. Shoyinka said that is difficult to give a certain number, when you think of housing one indicator is number of those who use more than 30% of income, that is 1/3 of our population, East Lansing is #1 and that is at 48%, Lansing is at 46%. Councilmember Spitzley mentioned EL is skewed because of the students. Councilmember Brown asked how many served at new hope and Dr. Shoyinka said in 2021 it was 2,250 which would be 8% in all 15 sites across the state, with approximately 30,000 served total in all programs. Councilmember Brown asked for clarification when she mentions statewide, Dr. Shoyinka repeated that ICHC is federal funded in the 330h, there are 15 sites and they share one with New Hope. Adding that in Michigan they service 30,000 and that is our 2,250. Councilmember Brown asked how many patients, Mr. Drake answered appropriately 20,000 – 30,000 and nearly 2,250 of them are homeless. Dr. Shoyinka stated they don't have numbers for 2023, in 2022 it was about 2,137. Mr. Drake included in 2020 was about 2,259 (hard to say because of COVID). Dr. Shoyinka added that 2019 and 2018 would be close to the same but shelters couldn't take as many people because of isolation. Dr. Shoyinka concluded that even though they don't do direct care they identify homelessness as a public health crisis and want to make sure they are having conversations with the right people.

DISCUSSION/ACTION

DISCUSSION – Rosalyn Williams; Lansing Resident Advocate Discussion Human Relations & Community Services and Red Tags

Ms. Williams said she is here as a resident of Autumn Ridge, Councilmember Spitzley asked if she was talking on behalf of HRCS or not. Councilmember Brown said no her and him have been in conversation about red tags and she is facing homelessness. Ms. Williams continued that AR has 600+ units and she was pink tagged Nov. 2019 with a simple violation of the ventilation needing cleaning and the complex didn't get it done. Adding the unit next to her is horrible having mice and bed bugs and she paid to have it cleaned because she didn't want it in her place. But it is still not up to

code and AR never shows up when you call, now seeing pests, on Feb. 24th the furnace went out and AR brought her two space heaters to heat bedrooms upstairs and living area, she had to turn the oven on it was red tagged by code and she was told to leave. Councilmember asked if between it being pink and red tagged to best of her knowledge was code there, Ms. Williams responded yes that Dave Klein always comes out. Ms. Williams indicated to was injured and Councilmember Spitzley asked if it was onsite, she answered yes, they had some palettes out that covered some ground and it was wobbly and she stepped on it and it tilted and broke. Councilmember Brown asked where she's been staying since February and she said a hotel, that they offered a City hotel but that one is horrible so she went to a different one, she was told she still can't go home, Consumers shut gas off, maintenance took the tag off, so she can't live there. Councilmember Spitzley asked if she's spoke to the Housing Ombudsman and asked for a yes or no, Ms. Williams said yes and he told her he couldn't do anything for her. Councilmember Spitzley asked if he's provided counseling or your rights, she said no she's been doing it on her own.

Councilmember Brown asked what her experience with the City has been, she said they offered to pay her BWL, but she calls one person they say someone else will call back and nobody ever does, and Mr. McDonald asked her if she looked at Zillow and HRCS is no help.

Councilmember Brown and Spitzley confusingly asked about the City hotel, and Ms. Williams said she didn't want to say the name and just knew what hotel they wanted to send her to and it is off S. Pennsylvania by the car dealership. Councilmember Spitzley stated that they've been dealing with AR for some time and didn't know if she could speak, Ms. Hagen-Lawrence stated that litigation is no longer active.

Councilmember Spitzley asked Ms. Williams if she had three suggestions what were they, and Ms. Williams replied:

1. take red tags and offer to residents who want to be homeowners despite credit
2. make people that run the programs live in them
3. do your job, make people accountable and talk to the people

DISCUSSION – Committee Intention

CM Brown said he was going to bypass this as the intention of the committee has been stated several times.

PUBLIC COMMENT

Mike Karl spoke on HMIS again and gave a handout to the Committee of guidelines and said he handed out to people and added that if the homeless ask for a HMIS number they are threatened to be removed.

Sheila Antes spoke on three family's homes are red tagged and code won't release because the landlord doesn't have property listed as a rental, he's taken \$40,000 from these families that put money into fixing issues. Advent House said they would only help women/children so the men are sleeping in cars. She continues that every time she calls Joe McDonald he doesn't call back. Councilmember Brown asked if she escalated the call to Director Coleman of HRCS, Ms. Antes said no, she hasn't heard that name. Councilmember Spitzley regrettably stated the person that spend \$40,000 on repairs doesn't own the house and the landlord doesn't have a rental certificate, it is the responsibility of the landlord.

Mike Lynn spoke on financial accountability to the landlords and hitting them in the pocket, they've been having red tag convo's since 2019. Councilmember Spitzley agreed and stated they were fining and sending notices to Autumn Ridge. Mr. Lynn acknowledged that Code is extremely understaffed, and Councilmember Spitzley said it is budget time and Council speaks through resolution so it will be looked at. Then asked Ms. Hagen-Lawrence to share the penalty of removal, Ms. Hagen-Lawrence

responded it is a criminal misdemeanor with \$500 fine and 90 days in jail but has not seen any recently but is limited in her role.

Greg Pratt spoke on that he is with 7th Day Adventist Outreach and every Thursday is handing out sleeping bags, food, jackets, and hand warmers. He believes the Mayor needs a city of emergency for the homeless, he witnessed that pass Friday four LPD officers evicted a homeless person out of a shed without calling a social worker. Finished that there are only two shelters for men, they are all full and in winter nowhere to go.

Cheryl Campbell spoke on being homeless for two years, advent house paid for a hotel, but HMIS report is blank and shows she is a single person and she had six people in her family that are right now in a hotel. She is working two jobs, kids aren't going to school no what to get there, averaging three hours of sleep because all of them are sleeping sideways on the bed. Finishing that she qualifies for rapid housing but nothing in the HMIS report.

Councilmember Spitzley stepped out of the meeting at 4:42pm. Councilmember Brown paused the meeting with no quorum present at the time.

Councilmember Brown reconvened at 4:46pm

Councilmember Brown asked if she contacted HRCS, Ms. Campbell said no.

Farhan Sheikh-Omar spoke on the only difference now is the news is covering this and the mayor is not standing up because nobody has a plan on how to fix, need a concrete plan moving forward. He continued maybe hire outside investigator to look into it, it's a disgrace what's happening in this city.

Schnika McKissic is a resident of Lansing, works for the school district, a health science master, and receiving disability section 8 voucher and is being evicted from 212 E. Cavanaugh Rd which has never been up to code. She moved into the home in 2019, LHC was supposed to inspect and owner stole \$20,000 because nothing was ever fixed. Ms. McKissic paid upfront and doesn't own anything and she was forcefully removed and evicted on February 6, 2023.

Jody Washington spoke on the HRCS meeting tonight at 5:30pm and asked Ms. Richmond if she could look up the locations. Continuing that America's Best and Causeway are the worst hotels possible. She is told from Advent House they run out of money all the time and she doesn't understand how when they get so much.

Kyle Richard spoke on his great love for the city and he was a teacher at Sexton. Knew people at Autumn Ridge and the recent letter to the Fledge from the City is disgraceful. Adding to not discount the power of their voice and letterhead, City Hall could've opened during the Code Blue for a 24/7 shelter.

Linda Appling spoke on the city establishing legal aid for those evicted and red tagged, the City of Detroit has it, and Councilmember Spitzley stated Wayne County does too. Ms. Appling continued that the bus services in the city are horrible.

Pat walked out at 5:03, guy upset at being ignored, no quorum.

OTHER

ADJOURN

Adjourned at 5:11pm

Submitted by

Renee Richmond, Recording Secretary

Lansing City Council

Approved by the Committee on



MINUTES
Ad Hoc on Homelessness & Solutions
Tuesday, April 11, 2023 @ 3:30 p.m.
City Council Conference Room, 10th Floor City Hall

CALL TO ORDER

Council Member Brown called the meeting to order at 3:30pm

PRESENT

Council Member Jeffrey Brown, Chair
Council Member Adam Hussain, Vice Chair
Council Member Patricia Spitzley, Member - excused

OTHERS PRESENT

Renee Richmond, Council Staff
Matt Staples, OCA
Hope Lovell, LoveJoy Community Services
Brooke Hall, CMHA-CEI
Sara Lurie, CEO CMHA-CEI
Norma Bauer
Jazmine Anderson
Paul Anderson
Tesha Reeves
Gail Sawyer
Ulices Rosa, 54-A District Court

MINUTES

Councilmember Brown tabled the minutes from March 28, 2023 until the next meeting, April 25, 2023.

PRESENTATIONS

Councilmember Brown explained that the Committee meetings are now streaming on YouTube, when speaking please speak up and come to the table, there will be public comment at the end of the meeting.

CMHA-CEI; Brooke Hall, Housing & Residential

Ms. Lurie indicated she just wanted to listen to what everyone had to say and that Brooke Hall was the presenter today. Also, their agency is heavily 85% funded by Medicaid so their flexibility is limited, she brought a few brochures for the group and office to have.

Ms. Hall indicated mental health services provided are their main focus and build on support, their support team has 3 staff, they have 23 internal programs. They look for the least restrictive option available, group homes are ok but for some lose the independence feeling. Her team walks alongside the case managers to find what the particular individual needs best. They try to assist in avoiding eviction, but some cannot care for themselves, they provide and directly operation three foster care

homes, less than 30 beds in the tri-county area. Councilmember Hussain asked where they are located as she states tri-county are they in Lansing, Ms. Hall confirmed Lansing area. Councilmember Brown asked how many in the city total, Ms. Hall said less than 40 adult foster care homes, some are smaller with about 6 beds, about 130 on mental health side. Councilmember Brown thanked for the explanation, with CMH so multi-dimensional and her describing the restrictions because of Medicaid, what are her thoughts on why mental health isn't getting or receiving services. Ms. Hall thinks CMH does provide the services, there are many factors, they may not need inpatient care, may not be appropriately cared for in a shelter environment which could upset them. They have Bridges Crisis Unit as a hospital diversion to get connected to services and onto next steps and that's 16 bed short-term stay maximum 14 days. Ms. Hall added peer support shelters are huge, her team only has one peer support staff, Ms. Lurie added they have two peer recovery coaches that visit shelters on a regular basis. Councilmember Brown cited he lived in Oklahoma previously and they had training with the community and development, will or can CMH do anything within the City, Ms. Hall recommended MDHHS.

Councilmember Hussain asked as a tri-county entity what can be done better as a city maybe policy/budget, what are other municipalities doing. Ms. Hall said nothing, supportive housing projects are here, symptom of urban area and stricter laws, need an advocate at the state level. She added that in order for CMH to help folks they need to move to the area, in places like Colorado and California they work with state government to provide housing support like they are, also rural transportation is an obstacle to navigate because need more support than city bus.

Councilmember Brown asked is there any type of place for the individuals that have mental health challenges, and what kind of numbers for example if they have 1,000 people what percentage are in group homes. Ms. Hall was unsure of accurate data but they support between 6,000-7,000 and estimate 200 are housing instability which means couch homeless, staying at friends or maybe a group home. Ms. Lurie added they try roommate matching to see if can bring people together to share rent but need landlords on board. Councilmember Brown asked if any agencies like Advent House or Holy Cross participate to get grant funds, Ms. Hall said yes they ask but they take the lead and CMH offer support. Councilmember Brown asked what they would say is the number one challenge and how is addiction included, Ms. Hall said the state hospitals have closed beds so less inpatient care and CMH has to manage and community goes back to housing that doesn't support the level of care needed, the addiction portion complicates treatment, could have underlying condition or just primarily substance use, it's an in/out cycle through the ER. Ms. Lurie informed the committee that they are currently working on a Crisis Stabilization Center (CSC) as a pilot project, currently they can only observe for 23 hours and cannot detain unless they go through a petition, in the CSC they could have a secured 72 hour unit to keep if it's a substance abuse issue and withdrawal while in a secure unit. Councilmember Hussain asked where they are in a timeline for it, Ms. Lurie again said pilot is starting in May and still developing, they cannot finalize until state finalizes the certificate process, very specific things in a secure unit, doors have to open a certain way, room sizes, etc. Councilmember Hussain asked how many beds, Ms. Lurie responded eventually 12 adult and 12 youth.

Mr. Rosa introduced himself from 54A District Court and had an individual that needs assistance and would like to speak to CMH afterward and handed is card out.

Ms. Bauer spoke on mental health hospitals that were closed due to abuse and at the time legislators didn't understand the same people victimized needed the services from CMH and severely undercut funding. She hopes someone is working on getting funds from legislature and just realized there is a Tri-County Regional Planning Commission and nobody from the City attends and thinks they should.

Councilmember Hussain asked what other revenue CMH receives besides the 85% from Medicaid, Ms. Lurie responded they get state fund dollars, mental health block grants from the state, one that funds the veterans navigation team, money from counties, contracts for providers like McLaren where they have a crisis staff member, and provide clinical supervision to behavioral health staff under contract

with Ingham County Health Dept. Councilmember Brown asked if they were receiving anything from the City of Lansing, Ms. Lurie apologize they do get some to support Bridges and fills the gaps for room/board and funding for the recovery center. Ms. Hall added that room/board is \$1,027.50 based on the SSI rate which is \$900 and apply for a bump through DHHS. Councilmember Brown asked where the 1027 is room/board is for. Ms. Hall said adult foster care home, Bridges is licensed. Councilmember Brown said so limited housing but our hotel program is 2000/mo. so a supportive environment is 1027. Ms. Lurie reminded that it is a congregate setting, and Ms. Hall indicated it has 6 beds shared room, Councilmember Brown asked typically how many people per room, Ms. Lurie answered two.

Councilmember Hussain mentioned Ms. Bauer spoke on cuts, historically what is the biggest they've seen for example state general funding. Ms. Lurie said in 2015 there was a monumental cut and everybody thought they'd be covered by Medicaid and that wasn't the case. The State reduced by 60%, which they had to stop providing some services and closed Richard's Place. Both Ms. Lurie and Ms. Hall spoke that if it happened again programs not funded by Medicaid would likely be shutdown and if you don't spend what they have, they have to return it.

Paul Anderson asked how they can reduce administration and regulatory barriers continuing to face as community. Ms. Lurie responded she had the opportunity to testify at the house health policy committee, and the amount of accountability of reporting and rules is hinderance, eliminate duplication and wonders if they review actual things, for them more flexible dollars.

Councilmember Brown asked about their support for veterans. Ms. Hall again stated the Veterans Navigation team, they work alongside the homeless and Holy Cross, no barriers so can work with anyone, they coordinate directly with the VA. Councilmember Brown asked how many on the team and approximately how many do they serve, Ms. Lurie indicated three staff and close to 100 and staff are veterans as well.

Councilmember Brown commended both Ms. Hall and Mr. Rosa on their efforts and thanked CMH.

LoveJoy Community Services; Hope Lovell, Executive Director

Ms. Lovell explained her role and what LoveJoy Community Services does. They are a provider of CMH, been around for about 15 years around when the psychiatric hospital was closing and jumped in to help people, finding away to keep them integrated into the community setting to avoid institutionalization which in their language looks different, 1) hospital, 2) jail, and 3) nursing home. She started working with various CMHs and hospitals to provide care for those who are at risk for institutionalization. This includes those mentally ill (MI), intellectually/developmentally mentally disable, chronically ill and traumatic brain injury, their goal and guide is to provide support to stay in the community whether it is room/board, group home, or home care which we call community living supports (CLS). CLS is a catch net service for example those that are MI whose level of care say they don't need group home and are 24/7 assistance. We assess to see if they need that support of 1 or 2 staff or do room/board setting and give community living support.

Talking about the homeless, they work with hospitals, VA, CMHs many clients some who may be not guilty by reason of insanity, those are highest risk of homelessness coming out of jail. Work with program called NHFT (Nursing Home Facility Transition), let's say you get someone chronically ill go to the hospital and have stroke or something and all of a sudden they look up and can no longer live alone, hospital moves them to a nursing home and the nursing home says no longer can stay, so they reach out to the community to find housing, maybe Burkhardt, hotel program if no funds, maybe if they have a social security number be part of a senior apt if social security or living with a friend or family. When put into apt with no access to care and then 30 days back in hospital, it's a cycle. Ask ourselves how do homeless get home care, worked with VA and Disability Network, hotel programs, see individuals most at risk not just homeless but that have a form of pre-existing condition (maybe a stroke, speech

problems) if they had a home, they could get a script for an agency to go in, to provide service but with no address they are released.

In About 2015 pushed providers to reimage setting and push for choice (roommate/staff, no rules) unless it is articulated in what we call residential providers upland of care. Many providers found couldn't keep people safe with this new policy push and unfortunately ask about numbers and what happened, the level of care got dropped and rates got dropped and they got discharged. If there was availability for staff, they would get some form of CLS and get room/board but didn't happen for everyone. At that time looked at more supportive services module.

In her, personal experience she has traveled the country looking at various housing programs and adult based, goal is to keep people in the community and housed but give support, whether food stamps, guardianship, coordination of bills, care, assistance with doctor appts, being their voice and advocating for them, or if high needs (traumatic brain injury) found that is supportive housing module. This looks different all over, most unique in Detroit area, in the old yellow pages building (old fox building) had approximately 125 units and made all permanent Supportive Housing and on the main level included PACE (Program with All-inclusive Care for Elderly), it's an all-day adult program. In a shelter in the morning you have to get out so in the adult day program was the safety net program to get them access to doctors, physicals, social workers, activities to help get positive socialization and training, very practical skill building,

Detroit looks different than other environments not a lot of places you're going to go to with that high of a concentration of chronic homeless, at risk of homeless, but it works for them. Also seen like Lansing scattered site type of module where providers don't control or own real estate and but contract with landlords and send case managers. It's great it gives choice, however flip side it's difficult to get that intense support for the individual and keep them in housing. Before you know it they are again living in setting as unsafe or maybe uninhabitable, or just not optimal for their safety or remaining housed.

Councilmember Brown asked about Peckham and if they are helping, Ms. Lurie believes Peckham draws from a number of different populations but not viewed the same way, they are more of an employer with skills training. Councilmember Brown then asked if PACE is a government agency, Ms. Lurie responded own entity for the elderly. Ms. Lovell responded they are like an adult day care on steroids, a senior community services like the VOA and do serve the homeless. Adding as an adult foster care provider they pay her, Councilmember Brown asked if they have to be disabled, Ms. Lovell acknowledged yes and over 55.

Councilmember Brown asked Ms. Lovell what she believes for this committee is the gap that needs to be addressed. Ms. Lovell stated the support for individuals with chronic health conditions/needs, because people don't want to come in, the body breaks down and the risk of high cost of care are the frequent fliers and revolving doors through the system.

Councilmember Hussain asked about the housing piece, Ms. Lovell stated with MSHDA requires of developers in the application is amenities, you get points for, urban area, if you are competitive, one mile away from grocery store, or school/bus stop. So when that developer is looking for a space/site this is taken into consideration.

Councilmember Brown asked Mr. Rosa working with CMH and Hope what is the percentage trying to avert eviction. Mr. Rosa stated the data just started to be collected in March and the biggest number he's seen is a little over 100 surveys with 80% women and 60% claiming disability.

DISCUSSION/ACTION

DISCUSSION – Committee Intention

No discussion.

PUBLIC COMMENT

Jazmine Anderson spoke about working at DLI and just wanted to learn more, be supportive and an advocate. Councilmember Brown asked what she is seeing from working downtown, she replied that the homelessness population is definitely going up and the winter was hard. Ms. Anderson continued that she spoke to an individual recently and is curious if they know what's available or uninterested in what is sometimes. Ms. Hall spoke on the CMH-DEI "Mental Health First Aid" training available that offers a 7-hour training for professionals, community members, caregivers and families to learn the skills needed to reach out and provide initial support to someone who may be developing a mental health, substance use disorder or experiencing a crisis, the number is (517) 346-5232 or prevention@ceicmh.org.

Tesha Reeves spoke on also working downtown at Lake Trust and glad that she came to the meeting it was very informative.

OTHER

ADJOURN

Adjourned at 4:51pm

Submitted by

Renee Richmond, Recording Secretary

Lansing City Council

Approved by the Committee on

DRAFT



901 E. Mt. Hope Ave. • Lansing, MI 48910
(517) 999-2760 Voice • (517) 999-2767 Fax

Emergency Services and Shelters

Adult Protective Services 24-hour Toll Free Number: 1-855-444-3911
Adult Protective Services investigators protect vulnerable adults from abuse, neglect, and exploitation. If you suspect abuse, neglect, exploitation or feel an adult is at risk call any time day or night to make a report.

Overnight Shelters

City Rescue Mission Men's Shelter 607 E. Michigan Ave Lansing, MI 48912 (517) 485-0145
Sign- in is from 6:30 p.m. to 6:55 p.m. ID is required. Contact shelter for more information.

City Rescue Mission Women and Children's Shelter 2216 S. Cedar St. Lansing, MI 48910 (517) 485-0145
This shelter is for women or female guardians with children. Facility has 24- hour security. Call shelter to confirm availability.

Haven House 121 Whitehills, East Lansing, MI 48823 (517) 337-2731
Shelter for homeless families with children only.
Contact shelter for more information.

Homeless Angels 3216 W. Main St., Lansing, MI 48917
Intake Line: 844-464-6635
Offers temporary shelter through the Homeless Angles Hotel. You must try to seek shelter with a licensed shelter agency and there must be no availability at other shelters. To gain shelter you also need to have a Service Point ID from Volunteers of America. Contact the intake line to obtain shelter.

Loaves and Fishes 831 N. Sycamore, Lansing, MI 48906 (517) 482-2099
Loaves and Fishes can offer overnight shelter for 6 men and 4 women for up to 14 nights. Contact the shelter after 9:30a.m. to obtain a bed.

Submitted @ mtg.

Volunteers of America

430 N. Larch, Lansing, MI 48912 (517) 484-4414

VOA has an overnight emergency shelter and a hotel emergency lodging program. The overnight shelter offers 50 beds and the women's shelter has 14 beds and room for two cribs. The hotel emergency lodging program is put into action when no other shelter space is available in the community. Contact Volunteers of America for availability.

Domestic Violence Shelters

EVE, Inc. (End Violent Encounters)

24-hour Crisis Line: (517) 372-5572

Eve provides temporary safe housing, meals, and personal care items for survivors of domestic violence and their children. It is in a secure and confidential location. Call Eve's crisis line to check shelter availability.

MSU Safe Place

(517) 355-1100

MSU Safe Place provides shelter to adults and their minor children who are experiencing stalking and/or emotional, physical, or sexual abuse in an ongoing relationship and need a safe, confidential place to stay.

Safe Center

24-hour Crisis Line: (877) 952-7283

Safe Center houses a 24-hour Crisis Hotline, emergency shelter, legal advocacy, and ongoing support for victims of domestic and sexual violence in Shiawassee and Clinton Counties. Contact the crisis line for shelter availability.

SIREN/Eaton Shelter, Inc.

24-hour domestic violence crisis line: (800) 899-9997

SIREN/Eaton Shelter provides emergency shelter for homeless families and domestic violence survivors. Contact the shelter for availability.

Disability Network Capital Area

901 E Mt Hope Ave, Lansing, MI 48910

Phone: (517) 999-2760

Day Shelters

Advent House Ministries, Inc. 743 N. Martin Luther King Jr Blvd.,
Lansing, MI 48915(517) 485-4722

Advent House provides a Weekend Day Shelter which includes the Children and Family Program. The Weekend Day Shelter program meets the basic needs of food and day shelter and provides access to community resource information. Contact Advent House for more information.

Volunteers of American 430 N. Larch, Lansing, MI 48912(517) 484-4414
VOA runs the New Hope Day Center which is a weekday one-stop service center for individuals to gain access to case management, meals, housing resources and employment resources. Contact VOA for more information.

Meals

Advent House Ministries 743 N. Martin Luther King Jr. Blvd.
Lansing, MI 48915(517) 485-4722

Advent House provides three meals a day on Saturdays and Sundays. Saturday meals are served at 8 a.m., 11:30 a.m. and 3:30 p.m. Sunday meals are served at 9 a.m., 1 p.m. and 4 p.m.

City Rescue Mission

607 E. Michigan, Lansing, MI 48912(517) 485-0145

City Rescue Mission serves three meals a day, every day of the week. Breakfast is served to overnight shelter guests only and lunch is served daily with sign-in starting at 11:00 a.m. They also serve dinner daily with sign-in starting at 6:30p.m.

Volunteers of America 430 N. Larch, Lansing, MI 48912(517) 484-4414
VOA serves meals Monday through Friday at 11:30 a.m. and 4:30 p.m. They have an additional meal on Wednesday from 7 a.m. to 7:45 a.m.

For additional food resources call 2-1-1 and request assistance with emergency meals.

Disability Network Capital Area

901 E Mt Hope Ave, Lansing, MI 48910
Phone: (517) 999-2760

Health Care

Sparrow Medical Clinic at Volunteers of America

430 N. Larch, Suite 1, Lansing, MI 48915(517) 253-5000

The Sparrow Medical Clinic at VOA is open Monday through Friday from 8:00 a.m. to 4:30 p.m.

Sparrow Hospital Emergency Room

1215 E. Michigan Ave., Lansing, MI 48912(517) 364-1000

Sparrow Clinton Hospital, St. Johns Emergency Room

805 S. Oakland Street, St. Johns, MI 48879(989) 227-3400

McLaren Greater Lansing Emergency Room

401 W. Greenlawn Ave. Lansing, MI 48910(517) 975-6000

Eaton Rapids Medical Center Emergency Room

1500 S. Main St., Eaton Rapids, MI 48827(517) 663-2671

Hayes Green Beach Memorial Hospital Emergency Room

321 E. Harris St. Charlotte, MI 48813(517) 543-1050

All emergency rooms will help treat a mental health emergency. However, if you wish to discuss a mental health crisis with someone first, contact:

Community Mental Health's crisis line at (800) 372-8460

Disability Network Capital Area

901 E Mt Hope Ave, Lansing, MI 48910

Phone: (517) 999-2760

- **CACS**
(Capital Area Community Services)
Funds for car repairs, home repairs, water sewage, can pay late fees for utilities, etc.
101 E Willow St, Lansing, MI 48906, (517) 482-1504
- **Capital Area Housing Partnership**
Emergency Rent Assistance - Capital Area Housing
600 W Maple St Ste D, Lansing, MI 48906
(517) 332-4663
The COVID Emergency Rental Assistance (CERA) program is designed to keep Michigan residents who fell behind on their rent and/or utilities during COVID-19 in their homes. This program provides Covid Emergency Relief Assistance (CERA) for housing (rent), utility, and internet assistance to qualifying individuals or families.
- **INGHAM COUNTY COVID Emergency Rental Assistance (CERA)** The **COVID Emergency Rental Assistance (CERA)** program provides rent and utility payment assistance to help renters who have fallen behind on their rent during the COVID-19 pandemic.
- **TCOA** for 60+
Senior Millage has funds for utilities, car repairs, home repairs. 5303 S Cedar St, Lansing, MI 48911, (517) 887-1440
- **Salvation Army**
Desirae Strong 517-484-4424 ext. 103 or 104 for case workers: has some funding for utility assistance (not late fees)
- **St. Vincents Catholic Charities**
For emergency temporary housing (517) 323-4734.

- Most besides, CACS require client to apply for SER funding through DHHS prior to being able to assist with utilities, deposits (first and last month's rent).

Housing assistance resources (Rent/Hotel/Temporary Housing)

- **Capital Area Community Services**

(517) 393-7077, ext. 651

Misty Fogg Vankampen

Homeless Assistance Programs Coordinator

- **Capital Area Housing Partnership**

600 W Maple St Ste D, Lansing, MI 48906

(517) 332-4663

The COVID Emergency Rental Assistance (CERA) program is designed to keep Michigan residents who fell behind on their rent and/or utilities during COVID-19 in their homes. This program provides Covid Emergency Relief Assistance (CERA) for housing (rent), utility, and internet assistance to qualifying individuals or families.

- **Salvation Army**

525 N Pennsylvania Ave, Lansing, MI 48912

(517) 484-4424

- **St. Vincents Catholic Charities**

For emergency temporary housing (517) 323-4734.

